



24 April 2017

Danielle May-Cuconato
Secretary General
Canadian Radio-Television and Telecommunications Commission
Ottawa, ON K1A 0N2

Dear Ms. May-Cuconato,

Re: Telecom Notice of Consultation CRTC 2017-49, *Review of the competitor quality of service regime*, CRTC File No.: [1011-NOC2017-0049](#) – Intervention of OpenMedia Engagement Network (OpenMedia)

1. In accordance with Telecom Notice of Consultation CRTC 2017-49, and with section 26 of the Canadian Radio-television and Telecommunications Commission *Rules of Practice and Procedure*, OpenMedia Engagement Network (OpenMedia) is pleased to submit its intervention to the *Review of the competitor quality of service regime*.
2. Enclosed with this intervention are two appendices. Appendix A comprises a set of unique submissions that members of OpenMedia's community contributed to this proceeding, through an online form that OpenMedia publicized through its website and social media. Appendix B includes the comments from a discussion that OpenMedia initiated on Reddit for this proceeding.
3. If you have any questions or concerns, please do not hesitate to reach out to us below.

Best regards,

[original signed]

Cynthia Khoo
Legal Counsel (External)

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Katy Anderson, OpenMedia, katy@openmedia.org

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