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November 20, 2015

Mr. John Traversy
Secretary General
Canadian Radio-television and
Telecommunications Commission
Ottawa, Ontario
K1A 0N2

Dear Mr. Traversy:

Re: **Broadcasting and Telecom Notice of Consultation CRTC 2015-239 Review of the structure and mandate of the Commissioner for Complaints For Telecommunications Services Inc.**

1. In accordance with the procedures set out in the notice of consultation cited above, CCTS is pleased to provide the attached Executive Summary and Final Comments.
2. CCTS' Final Comments are limited to matters regarding governance, funding, mandate, public awareness, participation and enforcement and compliance. With respect to other issues raised in the written and oral parts of this proceeding, CCTS relies on the arguments made in all its submissions. The fact that certain issues are not addressed in the attached comments is not intended to diminish the significance of those issue nor does it signal a change to in CCTS' previously stated position.

Yours truly,

[Original signed by Howard Maker]

Howard Maker
Commissioner

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