



2013 10 30

To: M. Jean-François Mezei
Vaxination Informatique
Pointe Claire, Québec
H9S 4H9

Subject: **Impact of Bell Canada's usage collection policy on the GAS service - Response**

Dear Mr. Mezei,

1. We are in receipt of your letter of October 24th, 2013 in which you note that Bell Canada has been in the news recently due to its new policy regarding the collection and use of certain customer information. You note in this letter that there is some confusion as to whether this policy applies to mobile service only or with regards to all services. You also request: (i) confirmation that "GAS traffic between end users and their ISP will be exempt from the examination and/or collection of any and all data inside the packets [...] which are located in the PPPoE payload and not required to transport the packets between the end user and the ISP" and (ii) confirmation that the deep packet inspection (DPI) equipment being used in regards to this new policy is being installed outside of the path used by GAS.

2. We confirm that the new policy you are asking about at this time applies to Bell Mobility's services only and that DPI used by Bell Mobility is in relation to the mobile network only and not in the path used by GAS traffic. Accordingly, we also confirm that GAS traffic is exempt from the examination or use of data contemplated by these announcements.

3. Finally we note that the customer consent at issue here is consent from Bell retail customers regarding their Bell retail services. Such consent would not apply to Bell's GAS service, even if the service is extended to cover Bell retail Internet customers at some point in the future. In short, this service will not be offered to, nor is the consent valid for, a GAS end-user customer.

Yours truly,

[Original signed by P. Gauvin]

Philippe Gauvin
Senior Counsel - Regulatory Law & Policy

c.c.: Chris Seidl, CRTC

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